

The following Performance Pledge items are certified by the Public Service and Organizational Performance Review Committee

No.	Service Project	Service Quality Indicator	Expected Compliance Rate
1	Funding Application Service	Completion of the basic application review process (verification of applicant eligibility and completeness of documents), issuance of receipt, and notification of any missing documents within 14 working days from the day following receipt of the application by the Fund.	90%
		Response to written inquiries (email/fax/letter) within 5 working days.	95%
2	Application for the Online Industry-University-Research Matching Platform	Processing of applications for the publication of "Technology Needs" or "Research Achievements" on the Online Industry-University-Research Matching Platform within 2 working days.	95%